

Travel and Transport

Campus Map:

A campus map of the Mile End campus can be found online at www.qmaccommodation.co.uk/docs/53394.pdf

Public Transport:

Full public transport information, including ticket information, can be found at www.tfl.gov.uk

If using the journey planner on the TFL website, the postcode for the centre of the Mile End campus is E1 4NS and for check-in within the student village E1 4QA.

The College is located in zone 2 and the nearest underground stations are Mile End and Stepney Green which are both approximately a 6-8 minute walk to the centre of the campus. Please note for guests checking into accommodation on arrival it is advisable to travel to Mile End.

Car Parking:

Please note there is no parking on campus on weekdays and limited parking at weekends (by prior arrangement).

There is limited metered street parking in the local area. Details of public car parks can be found at: www.towerhamlets.gov.uk/lgnl/transport_and_streets/parking.aspx

Coaches:

It is possible for coaches to drop off / pick up in the student village but we regret we are unable to offer parking on campus. Details for coach parking in London can be found on the Transport for London website at www.tfl.gov.uk. Follow the link and search 'coach drivers'.

Campus Services and Facilities

Services:

Residences Reception:

Rooms are available for check-in from 2pm onwards on the day of arrival and are to be vacated by 10am on the day of departure. Keys are collected from / returned to Residences Reception, Sir Christopher France House (number 54 on the campus map) which is open 24 hours a day.

Reception can also assist with:

- Queries / problems regarding accommodation
- Information on the campus / local area
- Advice on transport

Left Luggage:

Individual guests, can, subject to availability, leave their luggage with the Residences Reception on the day of arrival/departure - a charge of £2.00 applies per item and it will be stored for up to 6 hours. Overnight storage is not possible. Group left luggage can be pre-arranged (subject to availability) and will be charged at the same price of £2.00 per item, however, it must be left/picked up as a group at the same time, not individually. Please note all items stored must be fully fastened and we regret that we are unable to store open carrier bags or loose items.

Cleaning:

Bedrooms are cleaned upon arrival and serviced on a daily basis Monday to Friday, with bed linen and towels (hand towel and bath towel) changed on a weekly basis for guests staying longer than one week. If you/your delegates experience any problems with housekeeping during your stay please report this to Residences Reception.

Catering:

Each flat has a communal kitchen with a kettle and microwave, however, note we do not provide crockery / cutlery / cooking equipment.

For groups staying on a bed and breakfast or half board basis breakfast is served between 07:00 and 10:00 and dinner from 17:00 – 19:00. If you require alternative times to fit in with your schedule or additional meals such as packed lunches please discuss your requirements with the Sales team. Meal vouchers for all guests will be included in key packs at check-in. If you would prefer to distribute meal vouchers yourself, sometimes advisable for youth groups, please advise the Sales team.

Facilities:

The Village Shop:

This is located in the student village selling newspapers, snacks, toiletries and also has a photo booth for passport / identity card photos.

Sports Facilities:

Qmotion is located in the Students Union and provides modern gym facilities with short-term memberships for guests. Details can be found at: www.qmsu.org/qmotion

Laundry:

Laundries are located in Feilden House and France House. Ironing boards are provided in each flat and irons are available at Residences Reception.

INDIVIDUAL & GROUP ACCOMMODATION^{QM}

Bank:

A small branch of Santander is located in the student village together with a 24hr cash machine. Further banking facilities are located close by in Whitechapel.